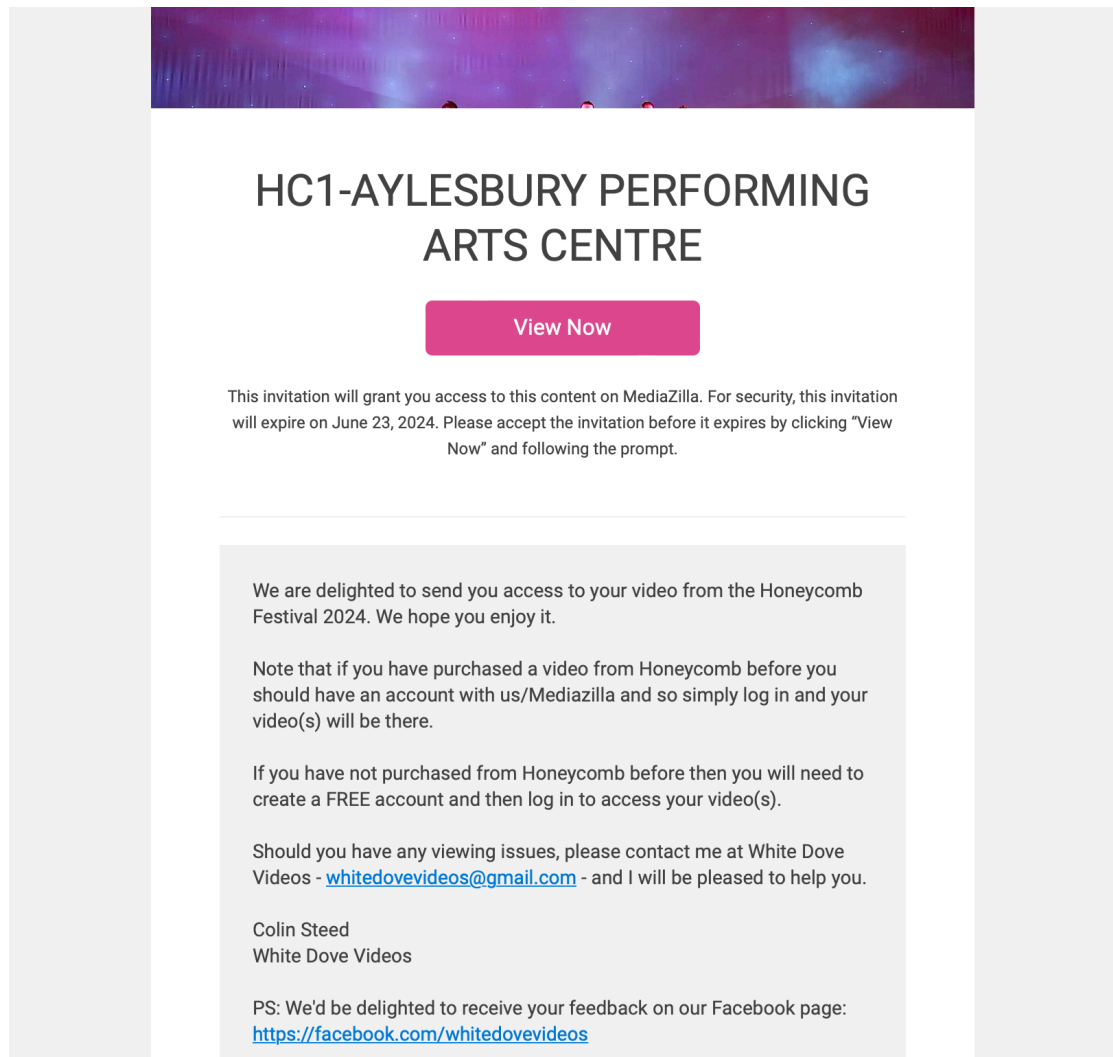




HOW TO ACCESS YOUR VIDEOS FROM OUR MEDIAZILLA VIDEO LIBRARY

This guide will help you to access your digital delivery on the White Dove Videos' Mediazilla platform.

When your video is available, you will receive an email from White Dove Videos (see below for an example).

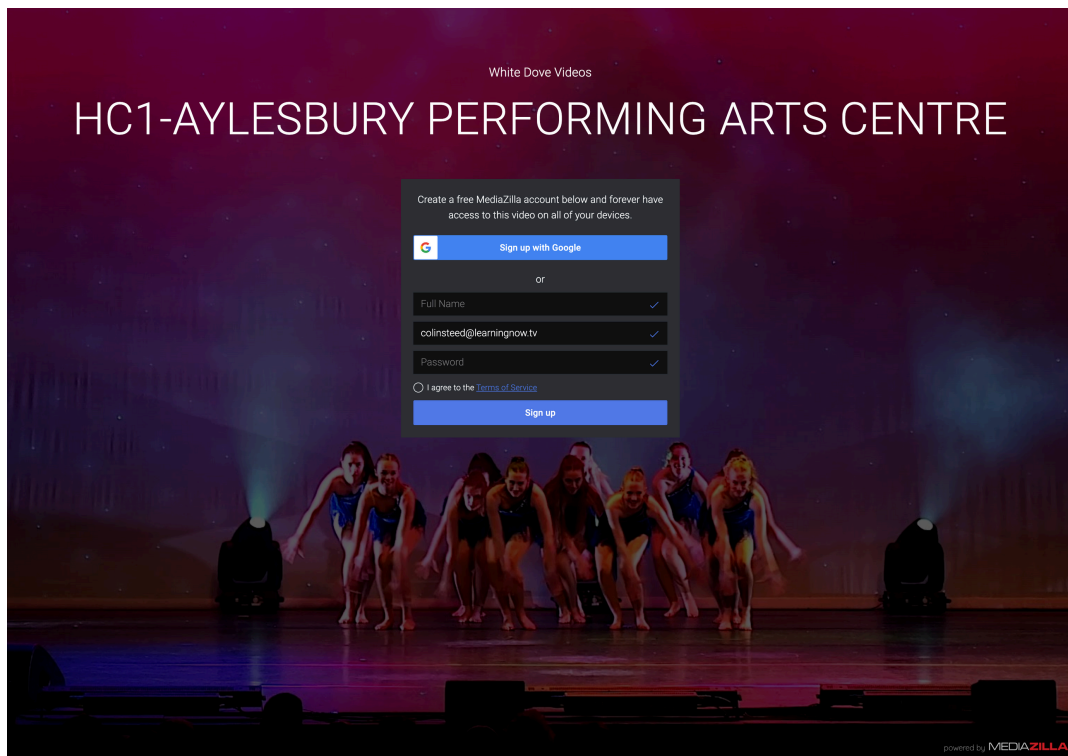


ALREADY HAVE AN ACCOUNT WITH US?

If you already have an account with White Dove Videos' media platform Mediazilla, CLICK ON 'VIEW NOW' in the email and it will ask you to log in (email and password) which will take you to your video library. All of your videos will be there, including the new one(s).

DO NOT HAVE AN ACCOUNT WITH US?

If this is the first time you have received a digital download video from us, YOU NEED TO SET UP A FREE ACCOUNT with White Dove Videos' media platform Mediazilla. This is the platform that holds your video(s). Go to <https://mediazilla.com> and create an account:

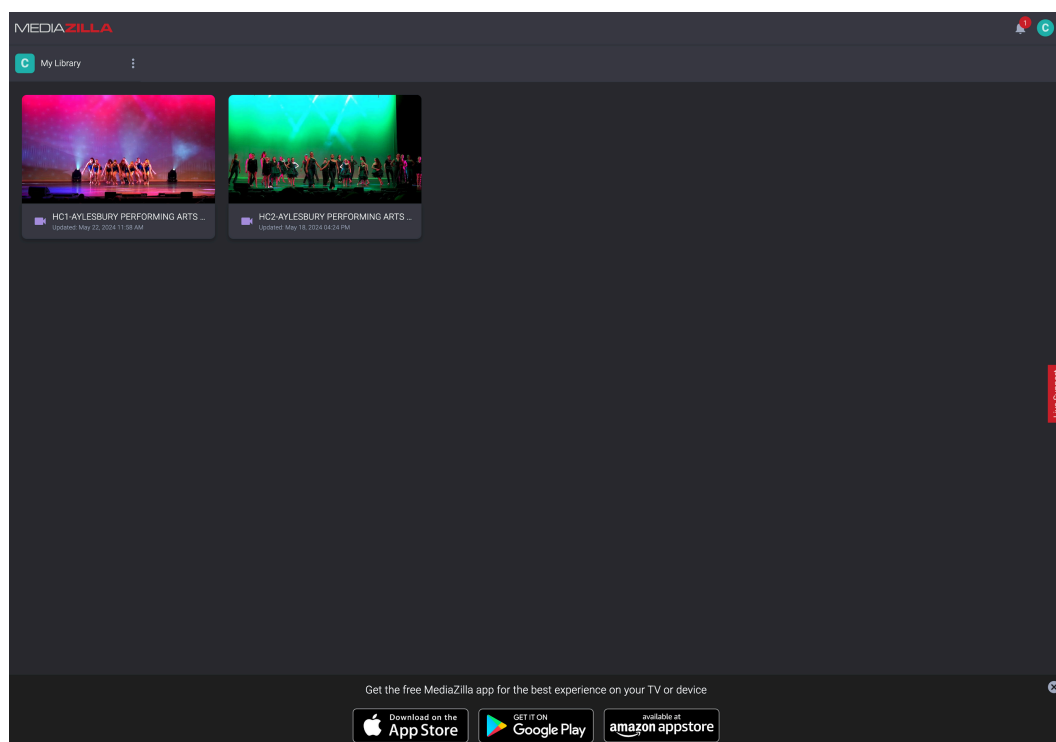


You need to enter your Full Name, email address, and choose a password. Click on the ‘SIGN UP’ button.

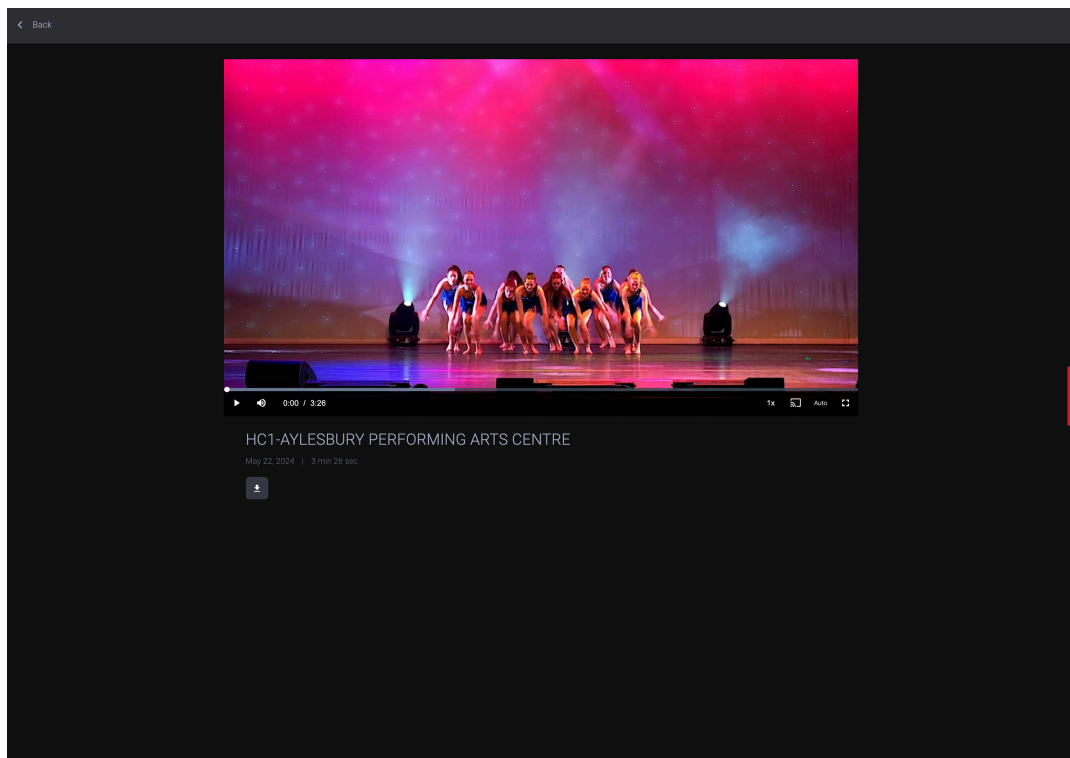
When creating your account, you MAY be sent a confirmation email. Select ‘Confirm my email’ and you will be sent to your White Dove Videos Mediazilla library. If you don’t receive the verification email, check your Junk folder.

YOUR VIDEO LIBRARY WITH US

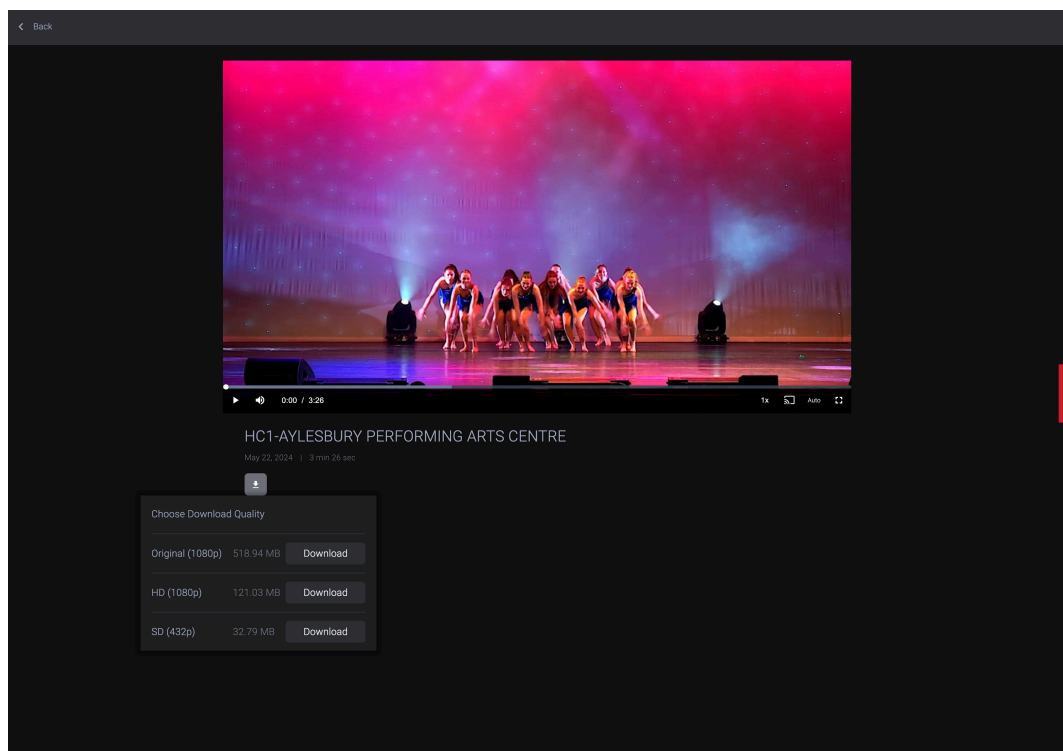
Once logged in, you will be transferred to your White Dove Videos Mediazilla video library, where you will see all of the videos that you have ordered from your performing arts school.



TO PLAY YOUR VIDEO, click on the particular video you want to see. It will now be streamed in High Definition from our server to your device (laptop, tablet, phone or TV that allows it).



Click on the **Play** button to play through the video. If you want to **DOWNLOAD** the video to your **laptop/desktop**, click on the Downward Arrow underneath your video. You will now be presented with a choice of quality options - choose 1080 for High Definition.



Your videos in the library will be available forever, even if White Dove Videos cancels its Mediazilla account or ceases trading. We advise you to download it so you always have a permanent file copy.

ANY PROBLEMS?

If you have any problems following these instructions, contact Colin Steed at White Dove Videos by email (whitedovevideos@gmail.com) or call 01296 708722.

